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HOW TO CONTACT, VISIT AND PROVIDE FOR YOUR DETAINED FRIEND/FAMILY MEMBER.

Monroe County Jail

1. Contacting the Detainee:

- Facility Main Phone (734)240-8001 ; Field Office Main Phone (313) 568-6049
- > For Information on Detainee: Call (313)568-6049. Make sure to have Detainee's full name, Aliases, Date of Birth and Country of Birth. When you call, ask for the "inmate ID number" as it can prove useful in the future.
- > For Urgent Messages to Relay to Detainee: (734) 240-8001. You can leave the message here, making sure to include Detainee's name, Alien Registration Number, and tel. number where you can be reached.
- > To Establish and Maintain Contact with the Detained Person: Access www.icsolutions.com. (Downloading the "The Visitor" application is recommended. Create an account. Upon registering for visitation, Family Member will be asked for the facility you wish to register with and you will have to enter the Detainee's name, (selecting from the facility registry). Once registration is complete, a visit can be scheduled.
- Address:
 - Main Facility: 100 E 2nd St Monroe, MI 48161
 - Dormitory Facility: 7000 E Dunbar Rd Monroe, MI 48161
- Website: <https://www.ice.gov/detain/detention-facilities/monroe-county-jail>

2. Visiting a Detainee

In-Person Visitation : Hours are Saturdays and Sundays from 9am-11:am ; 1pm - 4pm ; and 6pm-9pm
Visits MUST be scheduled by calling (313) 568-6049

Video Visitation: Monday-Sunday from 8am to 9pm using ICSolutions. Onsite Video Visitation is free. Offsite Video Visitation is charged and non-refundable.

3. Putting Money in a Detainee's Phone Account

The only valid provided way to put money in Detainee's account is through IC Solutions website, app or their number: (888)506-8407 (IC Solutions) which has both English and Spanish instructions. You will first need to make an account on their website. Make sure you migrate your telephone number into your account. They will need the "inmate I.D. number to do this, so they will first have to call (313)568-6049 to get the inmate ID number. The other methods do not include Monroe County Jail in Michigan as viable option to select.

4. Putting Money in Detainee's Commissary Account

Detainees can be sent money for their use in the following ways:

- Depositing money in the the BLUE machine in the facility lobby. Family member will need name and full date of birth or the "inmate ID number" (see contacting the detainee)
- Calling (866)394-0490 depositing money using a debit card/bank card. You will also need Detainee's name and full date of birth or the "inmate ID number" (see contacting the detainee)

5. Attorneys Visitation

In Person Hours for Attorney Visitation: Monday-Friday 8am-5pm

Video Visitation Hours for Attorney: Monday - Sunday from 8am-9pm, must be scheduled through IC Solutions